



**GOA INSTITUTE  
OF MANAGEMENT**  
PORIEM, SATTARI, GOA

IN COLLABORATION WITH  
KATHMANDU  
**FintekK**

# DIGITAL LEADERSHIP & FINTECH TRANSFORMATION

 **17<sup>th</sup> – 21<sup>st</sup> March 2025** | Duration : **5 Days**

 **GIM Campus, Goa – India**





## OVERVIEW



Developments in digital technologies and the deepened internet penetration via mobile devices have brought significant disruption to the world of banking and finance by drastically changing the access to and consumption of financial services.

Technologies including Artificial Intelligence and Gen.AI, Machine Learning, Internet of Things, Robotic Process Automation, Blockchain and the Metaverse among others have found application across verticals of banking and financial services, and this intersection of finance and technology redefining the financial landscape is called Fintech.

This programme discusses these disruptive technologies, their transformative impact on banking and financial services, their determinants, the business models and key challenges for the BFSI sector going ahead. We discuss how payments, lending, banking services, insurance have done digital, and the imminent impact of Digital Currencies, Blockchains and CBDCs as well as regulatory technology. The participants will gain a larger perspective on digital transformation and the fintech disruption of banking and financial services.

It will also provide them a more granular understanding of how it would affect the present work they are doing, as well as give them basis to evaluate deployment of relevant technologies in banking and financial services roles they are involved in.



## FORMAT



**OFFLINE**



**INDUSTRY VISIT**



**CASE STUDIES**

# WHO CAN ATTEND?

MID AND SENIOR LEVEL EXECUTIVES IN  
BANKING, FINANCIAL SERVICES AND INSURANCE

## PROGRAM MODULES

1

### Digital Transformation

a. Technology      b. Transition Management

2

### Digital Public Infrastructure in India & its Leverage by Banks

3

### Technologies in Banking & Finance

a. Artificial Intelligence  
b. Data Analytics & Visualization Techniques

4

### Digital Eco-System

a. Blockchain      b. Digital Currencies  
c. CBDC (Central Bank Digital Currency)

5

### Customer Experience Management

6

### Field Visits





## **Prof. Neeraj Amarnani**

*Professor,  
Finance and Accounting*

Prof. Neeraj Amarnani is a Professor of Finance at GIM, with extensive leadership experience including Dean (Academics) and Chairperson of the PGDM program. His prior roles at Nirma University and MICA, where he led the Entrepreneurship Development Centre, demonstrate his commitment to academic innovation.

His research focuses on fintech, behavioural finance, and investments, evidenced by numerous publications, co-edited books, and international seminar presentations. He has received accolades such as Best Paper in Finance (Nirma, 2007), a Certificate of Excellence (ISB, 2005), Best Teacher in Financial Management (Lokmat, 2015), and Prof Y K Bhushan Most Influential Professors (2023).

Prof. Amarnani designs and conducts training programs on fintech, financial modelling, and finance for non-finance executives and also facilitates in-company training modules in finance.



# DAY-WISE SESSION PLAN

## DIGITAL TRANSFORMATION AND FINTECH FOR BANKS AND FINANCIAL SERVICES

PROGRAM SCHEDULE						
Day	Topics	Faculty	Duration	Start Time	End Time	
Day 1 17 Mar 2025	Inauguration		30 Mins	9:30 AM	10:00 AM	
	Digital Technologies and Emerging Financial Service Business Models	Neeraj Amarnani	01:30 Hrs	10:00 AM	11:30 AM	
	<b>Tea Break</b>			<b>15 Mins</b>	<b>11:30 AM</b>	<b>11:45 AM</b>
	Digital Transformation of Banking Service	Aman Bhuwania /Rohit Prabhudesai	01:30 Hrs	11:45 AM	01:15 PM	
	<b>Lunch</b>			<b>01:00 Hr</b>	<b>01:15 PM</b>	<b>02:15 PM</b>
	Digital Public Infrastructure and its Role in Promoting Transformation of Financial Services	Neeraj Amarnani	01:30 Hrs	02:15 PM	03:45 PM	
	<b>Tea Break</b>			<b>15 Mins</b>	<b>03:45 PM</b>	<b>04:00 PM</b>
	Exercise to Contextualise the Transformation Possibilities in Nepalese Banking/ Financial Services	Arpita Amarnani	01:30 Hrs	04:00 PM	05:30 PM	
<b>End of Day 1</b>						
Day 2 18 Mar 2025	Artificial Intelligence and Machine Learning in Banking	Neeraj Amarnani	01:30 Hrs	9:30 AM	11:00 AM	
	<b>Tea Break</b>			<b>15 Mins</b>	<b>11:00 AM</b>	<b>11:15 AM</b>
	Data Visualisation and Inferences to Drive Customer Engagement	Abhishek Naresh	01:30 Hrs	11:15 AM	12:45 PM	
	<b>Lunch</b>			<b>01:00 Hr</b>	<b>12:45 PM</b>	<b>01:45 PM</b>
Field Visit to Bank / Fintech company (Field visit) HDFC Bank						
<b>End of Day 2</b>						

Day	Topics	Faculty	Duration	Start Time	End Time
<b>Day 3</b> 19 Mar 2025	Using AI and ML to Enhance Lending Through Better Credit Assessment	Rohit Singh	01:30 Hrs	9:30 AM	11:00 AM
	<b>Tea Break</b>		<b>15 Mins</b>	<b>11:00 AM</b>	<b>11:15 AM</b>
	Hands on Exercise on AI Derived Credit Insights	Rohit Singh	01:30 Hrs	11:15 AM	12:45 PM
	<b>Lunch</b>		<b>01:00 Hr</b>	<b>12:45 PM</b>	<b>01:45 PM</b>
	Customer Experience Management Through Digital Technologies	Sanket Shendure	01:30 Hrs	01:45 PM	03:15 PM
	<b>Tea Break</b>		<b>15 Mins</b>	<b>03:15 PM</b>	<b>03:30 PM</b>
	Customer Experience Management Through Digital Technologies	Neeraj Amarnani	01:30 Hrs	03:30 PM	05:00 PM
<b>End of Day 3</b>					
<b>Day 4</b> 20 Mar 2025	Blockchain Ecosystem and Decentralised Finance	Arpita Amarnani	01:30 Hrs	9:30 AM	11:00 AM
	<b>Tea Break</b>		<b>15 Mins</b>	<b>11:00 AM</b>	<b>11:15 AM</b>
	Central Bank Digital Currencies	Neeraj Amarnani	01:30 Hrs	11:15 AM	12:45 PM
	<b>Lunch</b>		<b>01:00 Hr</b>	<b>12:45 PM</b>	<b>01:45 PM</b>
	Excursion for Local Sightseeing				
<b>End of Day 4</b>					
<b>Day 5</b> 21 Mar 2025	Transformative Leadership for Banks	Venkaatesh Naga / V. Padmanabhan	01:30 Hrs	9:30 AM	11:00 AM
	<b>Tea Break</b>		<b>15 Mins</b>	<b>11:00 AM</b>	<b>11:15 AM</b>
	Valedictory Session and Certificate Distribution		30 Mins	11:15 AM	11:45 PM
	<b>Lunch</b>		<b>01:00 Hr</b>	<b>01:00 PM</b>	<b>02:00 PM</b>
	Cultural Experience of Goa				
<b>End of Day 5</b>					



**GOA INSTITUTE  
OF MANAGEMENT**

PORIEM, SATTARI, GOA

IN COLLABORATION WITH

KATHMANDU

**Fintek**

 [mdpoffice@gim.ac.in](mailto:mdpoffice@gim.ac.in)

 [events@Kathmandufintek.com.np](mailto:events@Kathmandufintek.com.np)

 [gim.ac.in/programmes/mdp](http://gim.ac.in/programmes/mdp)

 [Kathmandufintek.com.np](http://Kathmandufintek.com.np)

[Click here to](#)

 REGISTER NOW



 GIM Campus, Sanquelim, Goa